



YANMAR

Information

Yanmar Rolls Out Information Support Service

Using the LINE App

Osaka, Japan (October. 30, 2020) Yanmar Engineering Co., Ltd. a subsidiary of Yanmar Holdings Co., Ltd. has established an official LINE account for its “SHIPSWEB” on LINE app, a communication app operated by LINE Corporation. Available from November 2nd, 2020, the LINE official account for the SHIPSWEB information support service will provide useful information about the engine and advice on accident prevention.

With its commitment to keeping customers’ equipment running 24/7, Yanmar will continue to offer a wide range of products and services delivering business solutions to customers.

■ Service outline

Service start: November 2nd, 2020

Service details: •Distribution of useful engine information and accident prevention advice
•Notifications when service-related news is published
•Troubleshooting via chatbot

Applicable users: Customers with a SHIPSWEB user account for the information support service

■ Applications

1. Please scan the QR code below and "Add Friend".



<Japanese version>



<English version>

2. Please connect your SHIPSWEB ID from the “Rich Menu” on the LINE app after adding as friend.

■ Inquiries

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<About Yanmar>

With beginnings in Osaka, Japan, in 1912, Yanmar was the first to succeed in making a compact diesel engine of a practical size in 1933. Then, with industrial diesel engines as the cornerstone of its enterprise, Yanmar has continued to expand its product range, services, and expertise to deliver total solutions as an industrial equipment manufacturer. As a provider of small and large engines, agricultural machinery and facilities, construction equipment, energy systems, marine equipment, machine tools, and components, Yanmar's global business operations span seven domains.

On land, at sea, and in the city, Yanmar's mission of "providing sustainable solutions focused on the challenges customers face, in food production and harnessing power, thereby enriching people's lives for all our tomorrows" is a testament to Yanmar's determination to provide us with "A Sustainable Future. "For more details, please visit the official website of Yanmar Co., Ltd.: <https://www.yanmar.com/global/about/>

<NOTE>

The contents of this news release reflect what was mentioned in the press announcement. Please be aware that the contents of this release may differ with new information and developments.
