



YANMAR

News Release

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Yanmar America Corporation

Yanmar America Receives Global Customer Service Awards



From left: Brad Krueger, Emily Kinney and David Long were awarded for exceptional service at the 2023 Yanmar Global Customer Service Awards.

Kobe, Japan (March 16) – Three members of Yanmar America’s customer service team have been awarded for their outstanding results at the Yanmar Global Customer Service Awards at the Portopia Hotel in Kobe, Japan on March 10. Emily Kinney, Brad Krueger, and David Long were recognized for their exceptional contributions to the company and its customers.

“These three embody the spirit of excellence and dedication that we strive for at Yanmar America,” said Dustin Graham, Manager, Customer Support since Tech. Support, Yanmar America. “They consistently go above and beyond to solve problems and put our

customers first, and we are thrilled to see them recognized for their hard work.”

Emily's ability to solve problems, particularly with the company's systems, has made her the go-to person within the company. Her commitment to improving and finding solutions for customers is a testament to her dedication and expertise.

Brad's customer-centric approach has been instrumental in building strong relationships between the customer, the dealer, and Yanmar America. By putting the customer's needs first, he is creating loyal customers for life.

David's values and dedication to excellence make him an asset to the team. He consistently fosters teamwork and works to achieve the best results possible.

Emily, Brad and David traveled to Yanmar's Customer Service headquarters in Japan to receive their awards. Such recognition of their efforts highlights the importance that Yanmar America places on delivering exceptional purchase and ownership experiences by providing quality service and products to its customers.

About Yanmar America Corporation

Yanmar America Corporation, located in Adairsville, GA, is the regional headquarters of Yanmar Holdings Co., Ltd. a global company based in Osaka, Japan. Yanmar was established in 1912, and in 1933 became the world's first manufacturer to develop a practical small diesel engine. Today, Yanmar is a recognized leader in the design and manufacturing of advanced performance diesel engines and diesel-powered equipment, as well as gas engine-based energy systems. Yanmar America Corporation is located at 101 International Parkway, Adairsville, GA 30103. For more information, please visit yanmar.com/us.

Note: Information contained in the news release is valid at the time of publication and may differ from the most recently available information.

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