



YANMAR

News Release

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Yanmar America Corporation

Yanmar America Celebrates Global Customer Service Awards



From left: Yanmar America Warranty Analyst Larry Azdell, Stacy Blubaugh from Holmes Rental & Sales Inc., and Roger Wilson from Yanmar America's service team, were awarded for their exceptional contributions to the company and its customers.

Adairsville, GA (April 12) – Three outstanding service professionals: Warranty Analyst Larry Azdell and Parts Sales Specialist Roger Wilson of Yanmar America, together with Service Technician Stacy Blubaugh from Yanmar America Dealer Holmes Rental & Sales Inc., have been selected as winners of the Yanmar Service Awards. They were honored at a ceremony at the Osaka Institute of Technology, Japan on March 7, for their exceptional contributions to the company and its customers.

"Dedicated to excellence, Larry, Roger, and Stacy exemplify the values Yanmar America

stands for," stated Dustin Graham, Manager of Customer Support, Yanmar America. "Their unwavering commitment to customer satisfaction is truly commendable, and we are delighted to celebrate their achievements."

Larry exhibits remarkable dedication to customer satisfaction within Yanmar America's After-sales Support Division. With a focus on timely responses and attentive listening, he effectively addresses challenges, fostering strong dealer relationships.

Roger consistently delivers top-notch customer service, actively listening to customer needs, meticulously documenting information for follow-up, and ensuring satisfaction by offering further assistance. He embodies Yanmar's commitment to quality service and customer care.

Reaching outside Yanmar America for the first time, Stacy's award recognizes his expertise in accurately diagnosing and swiftly repairing Yanmar equipment, coupled with meticulous attention to detail to ensure all components function safely. His dedication to customer service is exemplary, reflecting Yanmar's commitment to excellence.

Larry, Roger, and Stacy traveled to Yanmar's Customer Service headquarters in Japan to receive their awards, underscoring Yanmar America's dedication to delivering exceptional service and products to its customers.

About Yanmar America Corporation

Yanmar America Corporation, located in Adairsville, GA, is the regional headquarters of Yanmar Holdings Co., Ltd. a global company based in Osaka, Japan. Yanmar was established in 1912, and in 1933 became the world's first manufacturer to develop a practical small diesel engine. Today, Yanmar is a recognized leader in the design and manufacturing of advanced performance diesel engines and diesel-powered equipment, as well as gas engine-based energy systems. Yanmar America Corporation is located at 101 International Parkway, Adairsville, GA 30103. For more information, please visit yanmar.com/us.

Note: Information contained in the news release is valid at the time of publication and may differ from the most recently available information.

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