

SMARTASSIST

Remote machine management system



Smart Assist Remote Construction Machinery

Operating Instructions

[Log into the Smart Assist Remote Website](#)



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Before use

Smart Assist Remote is a service that can be used by those who have entered a contract using the "SMARTASSIST-Remote Application Form".

Recommended operating environment

We recommend the following environment.

- Web browser: Latest version of Google Chrome
- Display resolution: 1024 x 768 px or higher

Notation

[]: Indicates a screen name, function name, item name, button, or link to be clicked.

" ": Indicates emphasized text or a reference to another page.

Email about contract completion

After entering a contract, an email about completion of registration will be sent to your email address.

The email about completion of registration contains the following information.

- Smart Assist Remote URL
<https://smartassist.yanmar.com/smartassist/CloudServlet>
- Initial ID and password for logging into Smart Assist Remote
- You can change your ID and password by referring to "[Change the login password](#)(P.24)".
- Take note of your ID and password and store them in a safe place hidden from others.

Features of Smart Assist Remote

Smart Assist Remote allows you to use the following convenient functions to manage machines equipped with Smart Assist Remote through your computer's web browser.

Check the location of machines on the map

Look at the icons displayed on the map to check the status of each machine at the time of its last operation and whether there are any errors.

Check managed machines in a list with the search function

Check the hour meters in a list of managed machines equipped with Smart Assist Remote. You can also download the list of machines as a CSV file.

Prevent theft by setting operating hours and operating ranges

Set machine operating hours and operating ranges, and receive email notifications when machines operate out of their respective set ranges.

Register groups and nicknames for quick searching

Register nicknames and groups for each machine, such as purpose, location, or organization to make searching easier.

Check past operating status

Check the days when machines were operated and the operating hours for each operating day on the calendar and graph.

Screen layout and basic functions

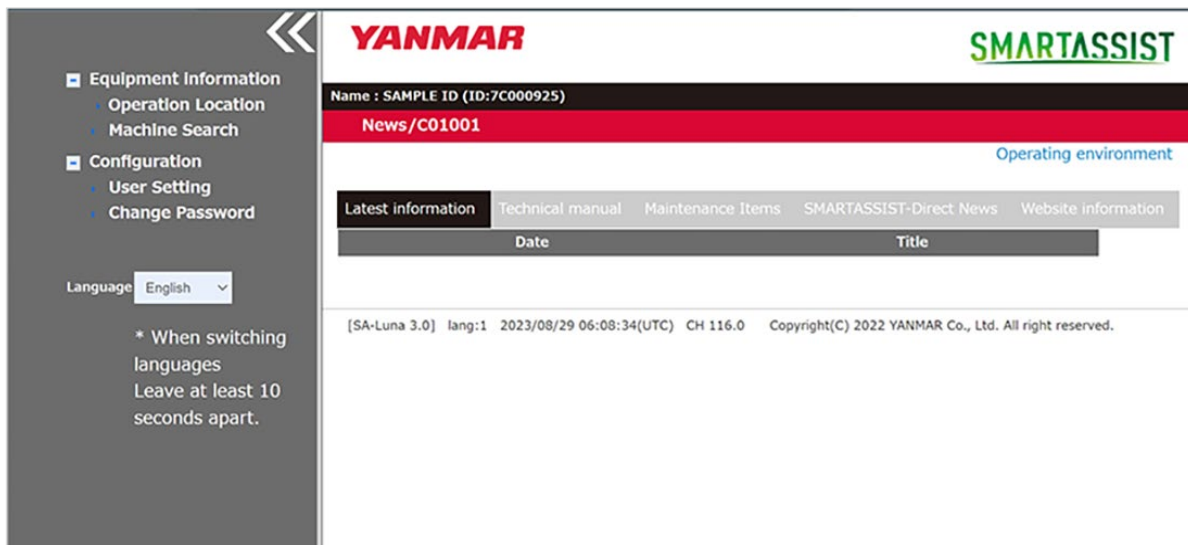
When you log into Smart Assist Remote, the [News] screen is displayed.

The menu on the left side contains links to functions that can be used with Smart Assist Remote. Clicking on a sub item will display the function in a new window or on the right side of the screen.

Search for a machine using the new window that is displayed and the search area that is displayed on the right.

With Smart Assist Remote, you can search for the target machine using the following two search methods.

- [Search from the map](#) (P.6)
- [Search from a list of machines](#) (P.7)



[News] on the home page

In addition to important notices such as Smart Assist Remote server maintenance, various information is organized by type and provided in tabs.

Search from the map

Click [Operation Location] in the menu to display the [Operation Location] screen, where you can check the machine location on a map.

The search results on this screen display machine icons on the map as machine location information.

Click on an icon to see detailed information about that machine.

With [Operation Location], you can use the map for the search results to quickly detect machine errors and theft.

Search

Clear

Specify detailed conditions

Category

(select one)

Product Type

Nameplate type

Machine Number

Group or Nickname

Service Staff Group

(select one)

Grouping display function

☐ YES ☒ Non

Owner / Company Name

State

☒ All ☐ Running ☐ Stopped

Error Conditions

☒ All ☐ YES ☐ Non

2 results

Fix the display location


✓AutoUpdate

Clear Map

If you are using Internet Explorer, it will take time to load the automatic update, so please wait until the process is completed.

Map

Satellite



Search

For details on operating the [Operation Location] screen, refer to "[Check the current location and operating status of a machine](#) (P.9)".

Search from a list of machines

Click [Machine Search] in the menu to display the [Machine Search] screen, where machine search results can be displayed in a list. [Machine Search] is useful for viewing multiple machines in a list. You can also use convenient functions to manage each machine, such as setting the range of theft detection, or assigning group names and nicknames.

Specify detailed conditions

Owner / Company Name

Nameplate type Machine Number

Supervising Company

Service Staff Group

Hourmeter(h) ≤

Past months from contract beginning ≤

Group

Nickname

2 Records

No.	Owner / Company Name	Group	Nickname	Nameplate type	Machine Number	Hourmeter(h)
1	YANMAR SAMPLE FOR SA-R	Noleggio	TEST 2	B7-6	6F048	838
2	YANMAR SAMPLE FOR SA-R	A	Apollo	SV100-2A	21237	1848

For details on operating the [Machine Search] screen, refer to "[Check detailed machine information](#) (P.13)".

Useful functions in the [Machine Search] screen

The following are useful functions for managing each machine with Smart Assist Remote.

Theft detection setting

Set machine operating hours and ranges to receive email notifications when the machine is confirmed to be operating out of its respective range.

- [Set theft detection conditions](#) (P.15)

Group/nickname setting

Register a nickname or group to the machine to make searching easier with Smart Assist Remote.

- [Set a service representative group](#) (P.17)

Operating machine details

Check the date when a machine was operated and the operating hours for each operating day.

- [Check machine operating status](#) (P.19)

Peripheral machine search

Search for managed machines nearby a specific machine.

- [Search for machines that exist nearby a specific machine](#) (P.18)

Notification stop setting

Stop notifications from [[Theft detection setting](#) (P.7)] for a certain period of time. This function is used during periods such as maintenance.

- [Temporarily stop notification emails](#) (P.22)

Check the current location and operating status of a machine

Look at the icons displayed on the map to check the operating status of each machine at the time of its last operation and whether there are any errors.

1. Click [Operation Location] in the menu to display the [Operation Location] screen.
2. Click [Search] to display search results (machines that can be managed) on the map.

Search

Clear

Specify detailed conditions

Category

(select one)

▼

Product Type

▼

Nameplate type

Machine Number

Group or Nickname

Service Staff Group

(select one)

▼

Grouping display function

☐ YES
 ☒ Non

Owner / Company Name

State

☒ All
 ☐ Running
 ☐ Stopped

Error Conditions

☒ All
 ☐ YES
 ☐ Non

2 results

Fix the display location

✓AutoUpdate

Clear Map

If you are using Internet Explorer, it will take time to load the automatic update, so please wait until the process is completed.

Map

Satellite

Search

The icon color of each machine indicates the operating status.

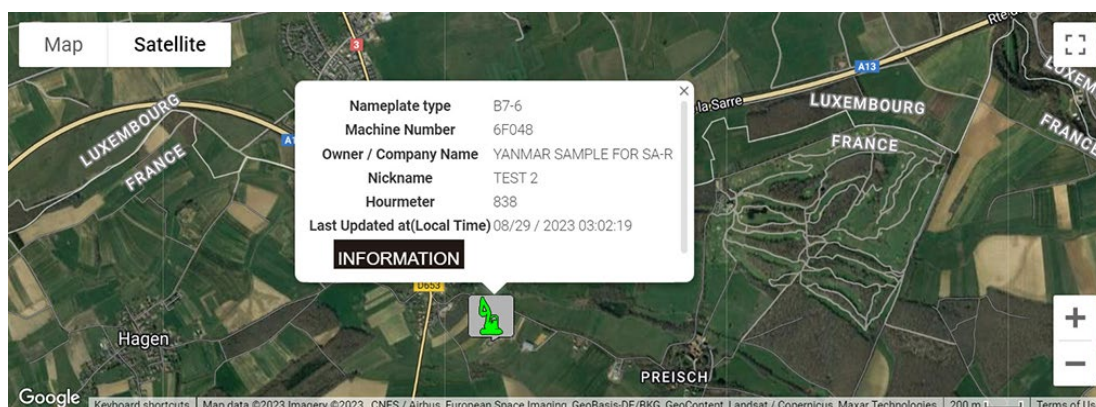
Icon color			Machine status	Error	Occurrence of error
	Red	Background: White	Operating	Yes	Within the past 30 minutes
	Yellow				Within the past 24 hours
	Green			No	Error may have occurred over 24 hours ago
	Red	Background: Gray	Stopped	Yes	Within the past 30 minutes
	Yellow				Within the past 24 hours
	Green			No	Error may have occurred over 24 hours ago

- You can use the search fields in the search area to search by keyword and narrow down the machines

displayed on the map. For details, refer to "[Search for machines by keyword](#) (P11)".

- Adjust the scale of the map by clicking [+] and [-] at the bottom right of the map.
- Drag the map to adjust its display position as necessary. To view the map in full screen, click [] at the top right of the map.
- If you click "✓ AutoUpdate (redraw at regular intervals)", the map will be redrawn up to 30 times at 60 second intervals (the redraw counter will be reset if you search again). At this time, if a machine is operating, its location will also be updated, and if the machine has an error, the icon color will also change.
- You can change the initial display position of the map. For details, refer to "[Change the initial display position of the map](#) (P11)".

When you click on an icon on the map, basic information about the clicked machine will be displayed in a pop-up.



Click [INFORMATION] in the pop-up to display the [Located Machine Information] screen.

Located Machine Information/C25001
Close

Nickname	TEST 2	Group1	Noleggio	Product Type	Excavator
Series	Σ series	Nameplate type	B7-6	Machine Number	6F048
Contract Beginning	10/05 / 2018	Contract End Date	10/04 / 2028	RemoteManageNo	08089386334
Hourmeter(h)	838	Updated at(Local Time)	08/29 / 2023 03:02:19(GMT+01:00)	Operating status	Non-operating
Operation Location	5001F Rte de Preisch, 57570 Évrance, France				

※Error event have occurred within 24 hours.

Equipment Alerts
0 Record

Event	Occurred at(Local Time)	Contents
-------	-------------------------	----------

Geofence Alerts
0 Record

Event	Occurred at(Local Time)	Contents
-------	-------------------------	----------


On the [Located Machine Information] screen, you can check the machine information as well as the histories for [Equipment Alerts] and [Geofence Alerts].

Search for machines by keyword

Keyword search is a useful way to quickly find the desired machine from among the many managed machines.

On the [Operation Location] screen, you can narrow down your search by various categories.

Enter keywords in the search fields or select from the drop-down menus and click [Search].

- If a field is grayed out and you cannot enter keywords, click  and search further in the new window that is displayed.
- Click [Clear] to delete the keywords in the search fields.

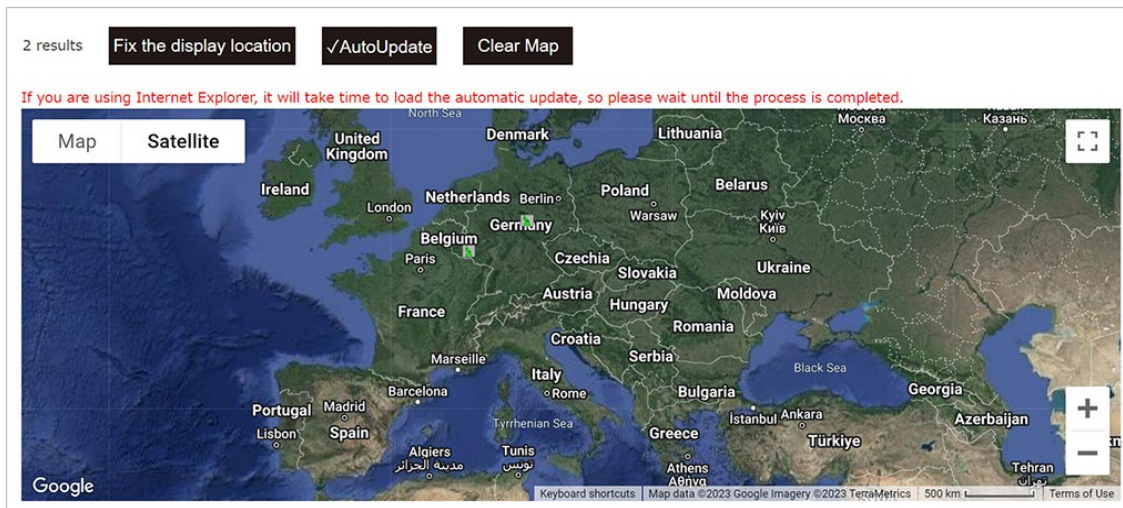
Tip

- You can use [State] and [Error Conditions] to narrow down machines by their status.
- To search by [Group or Nickname], it must be registered on the machine in advance. For details, refer to ["Assign nicknames/divide into groups \(P.21\)"](#).

Change the initial display position of the map

If you click [Fix the display location] with the map displayed at your preferred scale and location, subsequent search results will be displayed with the map at the scale and location you set.

For example, with an area in Japan initially displayed, if you use the mouse to display an area in Europe and click [Fix the display location], that area in Europe will be displayed thereafter.



How to set

1. Adjust the scale of the map by clicking [+] and [-] at the bottom right of the map.
 - Adjust the map display position by dragging the map.
 - To view the map in full screen, click [⌵] at the top right of the map.
2. After adjusting the scale and position of the map, click [Fix the display location].

The map will be displayed at the changed scale and position thereafter.

Tip

- To change the scale or position of the map again, repeat the same procedure.

Check detailed machine information

1. Click [Machine Search] in the menu to display the [Machine Search] screen.

YANMAR SMARTASSIST

Name : SAMPLE ID (ID:7C000925)

Machine Search/CD1001

Search

Specify detailed conditions

Owner / Company Name

Nameplate type

Machine Number

Supervising Company

Service Staff Group

Hourmeter(h)

Past months from contract beginning

Group

Nickname

Search Clear

[SA-Luna 3.0] lang:1 2023/08/29 06:08:34(UTC) CH 116.0 Copyright(C) 2022 YANMAR Co., Ltd. All right reserved.

2. Click [Search] to display search results (list of machines) under [Search]. The search results are useful for checking the hour meters in a list of machines.

Search Clear CSV_OUTPUT


2 Records

No.	Owner / Company Name	Group	Nickname	Nameplate type	Machine Number	Hourmeter(h)
1	YANMAR SAMPLE FOR SA-R	Noleggio	TEST 2	B7-6	6F048	838
2	YANMAR SAMPLE FOR SA-R	A	Apollo	SV100-2A	21237	1848

- To narrow down your search results, enter keywords in the search area fields and click [Search] again.
- If a field is grayed out and you cannot enter keywords, you can click and enter keywords by searching further in the new window that is displayed.
- Click [Clear] to delete the keywords in the search fields.
- To reset the search results and search again, click .

Tip

- Click [CSV_OUTPUT] displayed with the search results to download the search results (list of machines) as a CSV file.
- To narrow down your search by group or nickname, it must be registered in advance. For details, refer to ["Assign nicknames/divide into groups \(P.21\)"](#).

- You can make the search results easier to view by clicking  in [Specify detailed conditions] to temporarily hide the search area. Click it again to display.

3. Click on a machine in the search results to display the [Details of the machine] screen.

Details of the machine/CD1006

Search

HELP

Operation: List

Menu

Sub-features

Run the menu

Owner / Company Name

YANMAR SAMPLE FOR SA-R

Group

Noleggio

Nickname

TEST 2

Nameplate type

B7-6

Machine Number

6F048

SIM number

08089386334

Contract Beginning

10/05/2018

Contract End Date

10/04/2028

Hourmeter(h)

838

Updated at(Local Time)

08/29/2023 09:04:01

Service Information

Past months from contract beginning

66

Company name

JP500020

Service Staff Group

Instructions

2 Records

No.	Reception Date	Reception No.	Alert Report indication user id	User name who instructed alert report	Instruction Alert KBN	Status	Error Code
1	10/26/2018 09:32:34	4112	WP000365		Engine restart unloc...	Processed (OK)	0
2	10/26/2018 07:24:01	4111	WP000365		Engine restart lock	Processed (OK)	0

Engine restart lock information

2 Records

No.	Reception Date	Reception No.	Alert Report indication user id	User name who instructed alert report	Instruction Alert KBN	Status	Error Code
1	10/26/2018 09:32:34	4112	WP000365		Engine restart unloc...	Processed (OK)	0
2	10/26/2018 07:24:01	4111	WP000365		Engine restart lock	Processed (OK)	0

On the [Details of the machine] screen, you can check the following information in addition to basic machine information.

Service information

Check information such as the number of months elapsed for the machine's contract.

Operation information


Check the history of remote operations such as notifications for machine location information and locking/unlocking engine restart.

Engine restart lock information

Displayed when locking and unlocking engine restart (which cannot be performed by the user) to be checked as history.

Set theft detection conditions

By setting a machine's operating hours (for example, from 8:00 to 19:00) and operating range (such as a 2 km radius from a certain point), you can receive email notifications if the machine operates out of the set time and range.

1. In the search results on the [Machine Search] screen (P13), click the machine whose theft detection conditions you want to set to display the [Details of the machine] screen.
2. Click  next to [Menu] on the [Details of the machine] screen, and in the newly displayed window, click [Geofence Alert Setting] for "No. 1".

6 Records		
No.	Menu	Sub-features
1	Ownership Equipment Search	Geofence Alert Setting/C22001
2	Ownership Equipment Search	Group Name and Nickname Setting/C22005
3	Machine Search	Details of operating machine /LUNA040201
4	Machine Search	Service Staff Group/C22017
5	Machine Search	Peripheral Machine Search/C22026
6	Machine Search	Notification stop setting /C22029

3. Click [Run the menu] and set [Operating Time Setting Valid] and [Geofence Setting Valid].

Set operating hours

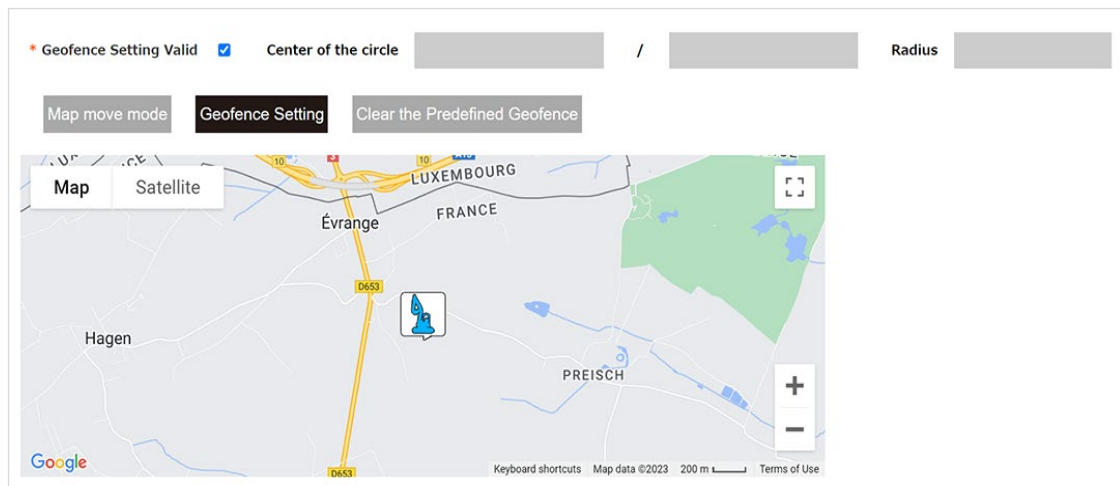
Select the [Operating Time Setting Valid] checkbox and set the start and end times of operation.

* Operating Time Setting Valid	<input checked="" type="checkbox"/>	08	:	00	-	19	:	00	(GMT+01:00)
* Geofence Setting Valid	<input type="checkbox"/>	Center of the circle		/		Radius			

If the engine starts outside of the time set here, the machine will be detected as stolen and you will receive an email notification.

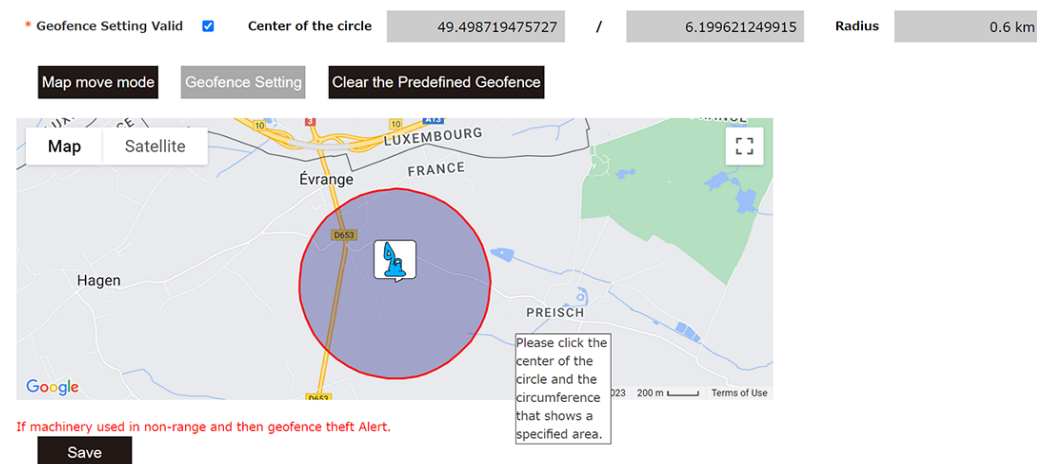
Set operating range

- 1) Select the [Geofence Setting Valid] checkbox to enable this function.
- 2) Adjust the scale of the map by clicking [+] at the bottom right of the map.



Drag the map to adjust the display position of the machine (icon) as necessary. To view the map in full screen, click [⌂] at the top right of the map.

- 3) Set the operating range on the map with two mouse clicks. The first click sets the center of the range, and the second click sets the outer radius.



To reset the range, click [Clear the Predefined Geofence].

Tip

- If you set a strict operating range, the machine may be mistakenly detected as stolen even though it is within the operating range. We recommend setting it slightly wider.

4. Set the operating hours and operating range and click [Save].

Setting the operating hours and operating range with the procedure above is now complete.

Set a service representative group


This function allows you to register the name of the group in charge of service for each machine.

Tip

- This function must be registered by Yanmar. The user does not need to make any changes.

Search for machines that exist nearby a specific machine

Search for managed machines nearby a specific machine. This is a convenient function for inspecting nearby machines while visiting for service.

1. In the search results on the [Machine Search] screen (P13), click a machine to display the [Details of the machine] screen.
2. Click  next to [Menu] on the [Details of the machine] screen, and in the newly displayed window, click [Peripheral Machine Search] for "No. 5".

6 Records		
No.	Menu	Sub-features
1	Ownership Equipment Search	Geofence Alert Setting/C22001
2	Ownership Equipment Search	Group Name and Nickname Setting/C22005
3	Machine Search	Details of operating machine /LUNA040201
4	Machine Search	Service Staff Group/C22017
5	Machine Search	Peripheral Machine Search/C22026
6	Machine Search	Notification stop setting /C22029

3. Click [Run the menu], select the search range from the drop-down menu, and then click [Search].

Specify detailed conditions

Nameplate type

B7-6

Machine Number

6F048

Operation Location

49.56742833333333 / 6.285176666666667

*Please select a distance(km).

30km

Search

Operation:

CSV_OUTPUT

11 Records

Nameplate type	Machine Number	Owner / Company Name	Operation Location
SV26	B17451	OAKHILLPLANT	49.51001 / 5.969733333333333
VIO26-6	B16046	OAKHILLPLANT	49.72840333333333 / 6.301351666666667
VIO50-6A	J14085	PHOENIXGREENSALES LTD	49.537495 / 5.89794
VIO80-1A	AG480	HTS	49.510015 / 5.969645
VIO33-6	61470	RENTVEJUSUAB	49.654646666666665 / 6.235875
VIO57-6A	J17986	HTP	49.451481666666666 / 6.435121666666666
VIO57-6A	J07270	HTP	49.39095 / 6.276251666666667
VIO26-6	C06571	LOKAM	49.337785 / 6.1566
SV26	B17449	OAKHILLPLANT	49.624061666666667 / 6.234998333333333
SV26	B17645	OAKHILLPLANT	49.612805 / 6.11415
V80	501251	KILOUTOU	49.36882833333333 / 6.210195


If there are managed machines nearby the machine selected in Step 1, a list of machines will be displayed as a search result.

Tip

- You can click the location information link displayed in [Operating Location] to check the area around the machine selected in Step 1 on the map.

Check machine operating status

Check the days when machines were operated and the operating hours for each operating day on the calendar and graph. You can also check owner information, and history of theft and error notifications, as well as the machine's operating location on the map at the bottom of the screen.

1. In the search results on the [Machine Search] screen (P13), click the machine whose operating status you want to check to display the [Details of the machine] screen.
2. Click  next to [Menu] on the [Details of the machine] screen, and in the newly displayed window, click [Details of operating machine] for "No. 3".

6 Records		
No.	Menu	Sub-features
1	Ownership Equipment Search	Geofence Alert Setting/C22001
2	Ownership Equipment Search	Group Name and Nickname Setting/C22005
3	Machine Search	Details of operating machine /LUNA040201
4	Machine Search	Service Staff Group/C22017
5	Machine Search	Peripheral Machine Search/C22026
6	Machine Search	Notification stop setting /C22029

3. Click [Run the menu] to display the [Details of operating machine] screen.

SMARTASSISTSuguru Onohara (RY051552)

Operating Information Details (LUNA040201)

Owner information

Owner Name	Nameplate type Machine Number	Address	Telephone No.	Nickname	Supervising Company	Operation Hours	Number of months passed	Contract Beginning
YANMAR SAMPL...	SV100-2A 21237	An d. Waage 9, 99100 Dac...	☎ 0942707002	Apollo	JP500020	1880	59	10/05 / 2018

Chart issue listCSV_OUTPUT

KarteNo.	Version	Start	Time period (XX months)	Staff	Creation date of record	Save the confirmed record as a PDF
No records found						

Operating status

◀ May ▶◀ 2023 ▶

Sun	Mon	Tue	Wed	Thu	Fri	Sat
30	1	2	3	4	5	6
7	8	9	10	11	12	13
14	15	16	17	18	19	20
21	22	23	24	25	26	27
28	29	30	31	1	2	3
4	5	6	7	8	9	10

Operating	Operation Hours	06	07	08	09	10	11	12	13	14	15	16	17	18	19	20
05/03 / 2023	0.08															
05/09 / 2023	0.14															
05/10 / 2023	7.00															
05/11 / 2023	4.60															
05/12 / 2023	3.30															
05/15 / 2023	8.51															
05/16 / 2023	7.45															
05/17 / 2023	5.07															
05/22 / 2023	3.95															
05/25 / 2023	4.11															
05/30 / 2023	4.23															
05/31 / 2023	7.11															

- [Operating status]: The red circles in the calendar are operating days. You can also check past

operation by navigating the month and year at the top of the calendar. The graph next to the calendar shows the operating hours for each operating day.

Equipment Alarts History

CSV_OUTPUT


No.	Occurred at	Status	Category	Urgency	Nameplate type	Machine Number
No records found						

Error description	Responders	Date/Time	Support contents
No records found			

Operation Location

Weiterstädter Str. 6, 99994 Nottertal-Heilingen Höhen, Germany

MapSatellite




GoogleKeyboard shortcutsImagery © 2023 GeoBasis-DE/BKG, GeoContent, Maxar TechnologiesTerms of UseReport a map error

To working machine information list

- [Equipment Alarts History]: Displays the histories of machine error and theft notifications.
- If [CSV_OUTPUT] is displayed at the top right of an item, you can download the log for that item.

Assign nicknames/divide into groups

Register nicknames and groups for each machine, such as purpose, location, or organization to make searching easier.

1. In the search results on the [Machine Search] screen (P13), click the machine whose nickname or group you want to register to display the [Details of the machine] screen.
2. Click  next to [Menu] on the [Details of the machine] screen, and in the newly displayed window, click [Group Name and Nickname Setting] for "No. 2".

6 Records		
No.	Menu	Sub-features
1	Ownership Equipment Search	Geofence Alert Setting/C22001
2	Ownership Equipment Search	Group Name and Nickname Setting/C22005
3	Machine Search	Details of operating machine /LUNA040201
4	Machine Search	Service Staff Group/C22017
5	Machine Search	Peripheral Machine Search/C22026
6	Machine Search	Notification stop setting /C22029

3. Click [Run the menu], enter the names you want to register in [Nickname] and [Group 1], and click [Save].

Group Name and Nickname Setting/C22005

✕ Close

Nameplate type

SV100-2A

Machine Number

21237

Category

construction equipment

Product Type

Excavator

Nickname

Group1

▼

Save

With this procedure, the nickname and group will be registered and can be used as search keywords.


Tip

- To register to a group that has already been registered on another machine, select it from the drop-down menu.

Temporarily stop notification emails

You can temporarily stop the function that notifies you when a machine exceeds its operating hours/range ([Geofence Alert Setting (P15)]) or when an error occurs in the machine. Use this when the machine will be operated outside of operating hours or operating range due to reasons such as maintenance.

You can stop notifications by period, and set the start and end dates and times.

1. In the search results on the [Machine Search] screen (P13), click the machine whose notifications you want to temporarily stop to display the [Details of the machine] screen.
2. Click  next to [Menu] on the [Details of the machine] screen, and in the newly displayed window, click [Notification stop setting] for "No. 6".

6 Records		
No.	Menu	Sub-features
1	Ownership Equipment Search	Geofence Alert Setting/C22001
2	Ownership Equipment Search	Group Name and Nickname Setting/C22005
3	Machine Search	Details of operating machine /LUNA040201
4	Machine Search	Service Staff Group/C22017
5	Machine Search	Peripheral Machine Search/C22026
6	Machine Search	Notification stop setting /C22029

3. Click [Run the menu] and on the screen that is displayed, set the [Notification stop period] and enter the [Notification stop reason].

Owner / Company Name YANMARSAMPLE, FORSA-R

Nameplate type B7-6Machine Number 6F048

Update userUpdated at

* Notification stop period

07/15/2023

✕

09

▼

Hour-07/16/2023

✕

18

▼

Hour

Notification emails will be invalid for the above set period.

* Notification stop reason

Maintenance period

Register

Tip

- [Notification stop period] sets the start and end dates and times. Select the date from the calendar (click the calendar icon) and the time from the drop-down menu.
 - We recommend that you enter the reason in [Notification stop reason], such as "Maintenance period".
4. After setting each item, click [Register].

With the procedure above, email notifications will be stopped for the set period.

Check and change Smart Assist Remote user information

Smart Assist Remote user information is registered information about users who can log into Smart Assist Remote, and can be checked and changed in [User Setting] from the menu.

Enter or change the items, and then click [Save].

User settings/C12001

[HELP](#)

* Default display language	Japanese ▾
* Date Format	YYYY/MM/DD ▾
* TIME_ZONE	(GMT+01:00) Brussels, Copenhagen, Madrid, Paris ▾
Phone Number	<input type="text"/>
Mobile Phone Number	<input type="text"/>
PC Mail address	<input type="text" value="dummyemail@yanmar.com"/>
Mobile Phone Mail Address	<input type="text"/>
Mobile Phone Mail Address(Re-enter)	<input type="text"/>
Mail Notification Destination	<input checked="" type="checkbox"/> PC <input type="checkbox"/> Mobile Phone
* Unit display	<input checked="" type="radio"/> "Distance:km/Volume:ℓ" <input type="radio"/> "Distance:mile/Volume:gallon"
Category	<input checked="" type="checkbox"/> Construction Machinery <input checked="" type="checkbox"/> Marine <input checked="" type="checkbox"/> Agricultural machine <input checked="" type="checkbox"/> Industrial Engine

Save

Tip

- [Date Format]: Depends on the display language setting of Smart Assist Remote (cannot be changed manually). Example: [MM/DD/YYYY] if displayed in English.
- [TIME_ZONE]: Set to the region where you will use Smart Assist Remote.
- [Phone Number]: Register the phone number of the Smart Assist Remote user. Also register a [Mobile Phone Number] if necessary.
- [PC Mail address]: Register or change by selecting [Change Password] from the menu. For details, refer to "[Change the registered email address](#) (P.24)".
- [Mobile Phone Mail Address]: Register if you want to also receive notification emails on an email address separate from [PC Mail address]. At the same time, select [Mobile Phone] in [Mail Notification Destination].
- [Category]: Machine categories that can be managed using your Smart Assist Remote. However, this item cannot be changed.

Change the login password

Use this to change the login password for Smart Assist Remote.

1. Click [Change Password] in the menu to display a new tab in your web browser.
2. Click [Change Password] to display the [Change Password] screen.
3. Follow the new password requirements listed on the screen and enter your old and new passwords.

The screenshot shows the 'Change Password' screen. At the top, there is a navigation bar with 'GID Management', 'User Information', and 'Password Management'. Below the navigation bar, the title 'Change Password' is displayed. A 'Change' button is located on the left. The main form consists of three rows: 'Current Password *', 'New Password *', and 'Confirm New Password *'. Each row has a text input field. Below the form, there is a note in Japanese: 'パスワードは以下の要件を満たす必要があります。(1) パスワードには以下のうち少なくとも3種類を利用している。' followed by a list: '- 半角英字小文字'. At the bottom, there is a progress indicator showing '100%'.

4. Click [Change].

The procedure above will change the Smart Assist Remote login password.

Change the registered email address

You can change the email address that receives email notifications for machine theft or errors.

1. Click [Change Password] in the menu to display a new tab in your web browser.
2. Click [View or change profile] to display the [User Information] screen.
3. Click [Change] and enter the new email address on which you want to receive notification emails in [Mail Address].

The screenshot shows the 'User Information' screen. At the top, there is a navigation bar with 'GID Management', 'User Information', and 'Password Management'. Below the navigation bar, the title 'User Information' is displayed. A 'Change' button and a 'Back' button are located on the left. The main form consists of a table with the following rows: 'Administrative Number' (7C000925), 'First Name (Multi Byte)', 'Last Name (Multi Byte)', 'First Name (Japanese Character)', 'Last Name (Japanese Character)', 'First Name' (SAMPLE), 'Last Name' (ID), and 'Mail Address' (dummyemail@yanmar.com).

4. Click [Save].

The procedure above will change the email address that receives notification emails.

Tip

- The email address that will be changed with this procedure is [PC Mail address](#) (P.23)] on the [User settings] screen.
- You can receive notifications on up to two email addresses.

To add an email address on which to receive notifications, register a new email address in [Mobile Phone Mail Address] on the [User settings] screen. For details, refer to "[Check and change Smart Assist Remote user information](#) (P.23)".

